

Favorite Quote:

This is a quote from Dr. James-Piper in connection with her leadership of The Texas Southern University Student Academic Support Services Department.

"Let's Be Brilliant. I believe the students I serve are brilliant. They may not see it yet, but I am committed to helping them find their brilliance and directing it towards their success as a student."

The Secret To Writing, LLC Expanding College Opportunity Speaker Series

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DR. CHARLENE A. JAMES-PIPER Executive Director, Student Academic Support Services, Texas Southern Univ.

Dr. James-Piper is a Higher Ed Leader who serves in the areas of Student Success and Retention, Faculty Development, and Instructional Communication. Previously the Director for The Center for Legal Pedagogy at Thurgood Marshall School of Law, she is now the Executive Director for Student Academic Support Services and The First Year Experience at Texas Southern University. She oversees The Academic Skill Center, Tutorial Center, First Year Experience, Freshman Retention Programming, and Academic Support programs in this role. She plays an integral role in both recruitment and retention initiatives for First Year students, as well as those in high-risk populations. She serves on various committees, bridging the gap between Academic and Student Affairs, in an effort to best serve students.

Dr. James-Piper designs career curriculum that maximizes the needs of the Millennial Learner to increase effectiveness in the College Classroom and beyond, with a focus on faculty development. She has written curriculum for several colleges, assists faculty in designing curriculum and facilitating lessons for effective learning, and is quickly becoming someone faculty call on for instructional support and redesign. Her specialty? Taking dense content and designing multi modal curriculum that makes tough concepts easier to understand.

She consistently contributes to research in the areas in which she serves, having presented at various conferences locally and nationally.

Outside of her work with student success and retention, Dr. James-Piper crafts and implements strategy-rich curriculum in the areas of diversity & equity, branding, and networking. She has created programs in bias management for students at Texas Southern University, Branding & Professional Training workshops for The Houston Area Urban League Young Professionals, Hollins University, Richland Community College, and the Texas Association of Black Professional Educators.



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Dr. James-Piper has conducted Networking training for students at The University of Texas School of Public Health, and helps many other professionals and small businesses think outside of the box to maximize their business and career goals.

She is a graduate of Hollins University, Texas State University, and Texas Southern University. She is also a proud member of Alpha Kappa Alpha Sorority Incorporated.

